

Technical Support

Comprehensive service offering

Technical expertise you can rely on

Getein Biotech, Inc. has a group of reliable, professional, and responsible technical support experts that provide excellent pre-sale and after-sale service around-the-clock. Our technical support service ranges from product training to product troubleshooting/maintenance and knowledge empowerment to provide our customers with the best user experience.

Direction of our service

Technical Support Center

Our highly skilled technical support experts are well-versed in the entire product line and are also astute in capturing emerging market demands around the globe.

Training Center

We provide our distributors with standardized training sessions to facilitate high-quality service and solutions to customers. Each training session is tailored to customer requests and is extraordinarily informative.

Customer Care Center

With our multilingual call centre network, we can respond promptly to service inquiries from worldwide. Please call our hotline numbers for a direct line to our Customer Support Specialists.







Add: No.9 Bofu Road, Luhe District, Nanjing,211500,China Tel:+86 25 68568508/68568594 Fax:+86 25 68568500 E-mail:tech@getein.com.cn Web:www.getein.com

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